

SPYBOT: SEARCH AND DESTROY 1.5.2.20

INSTRUCTIONS

MAKE SURE YOU HAVE SPYBOT SEARCH & DESTROY 1.5.2.20 INSTALLED. (Not version an older version!)



The first time you start Spybot Search and Destroy, it will walk you through the basics, searching for updates, downloading them, and Immunizing your computer against certain Spyware— harmful programs that come from the internet that change your settings, cause connection problems, and generally just mess up your computer.

Here is the regular way to update and run it during normal use:

Step 1 is to remove the biggest problem issues to start. It is often helpful if you clear out your Temporary Internet Files as they usually contain some Adware and Spyware.

For Internet Explorer 6: On the top menu bar, choose Tools-> Internet Options

Where it says, "[Temporary Internet Files](#)", click on the [Delete Files...] button

Check the [✓] Delete all offline content button and click OK

For Internet Explorer 7: On the right-hand side of the top menu toolbar, click the [Tools] button and choose Internet Options from the drop-down menu

Click on the [Delete] button

On the next page, where it says Temporary Internet Files, click on the [Delete Files...] button. You don't have to worry about the other options here.

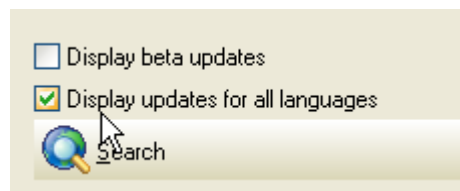
(1) To start, run Spybot from your Programs menu, your desktop, or in your Start menu.



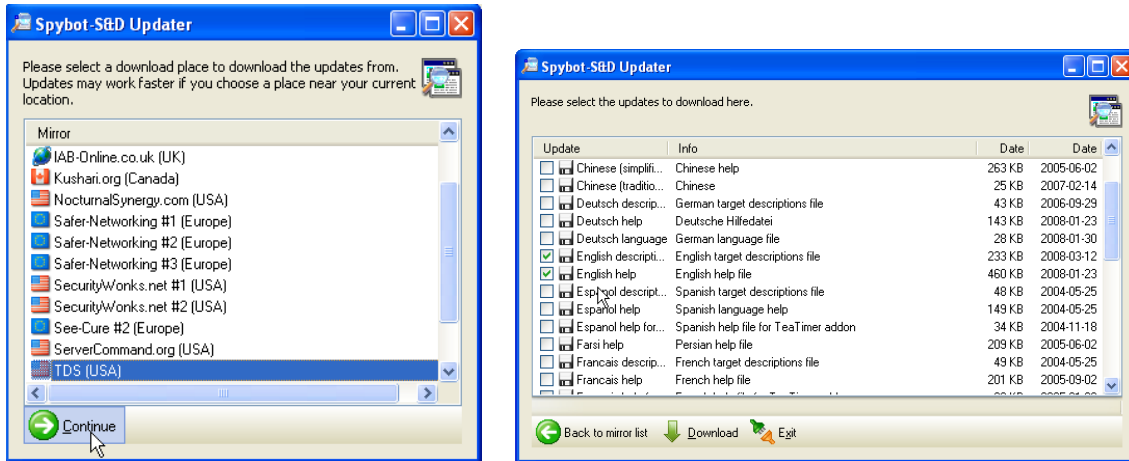
(2) Now, click on the [Search for Updates] button:



(3) Select Display updates for all languages and hit search.



(4) Select a location of where to download the updates from which is close to your location geographically. Then hit continue. Select the language files for downloading to your computer and select download. After the download completes, select exit. The program will restart with the newest updates installed.



(5) Next, make sure you **Immunize**- this blocks against thousands of threats so that you simply do not get infested in the first place. After you have downloaded the newest definitions, click on the large Immunize box with the shield on the left:



If the program finds items which are not protected against, it will ask you to go ahead and do that. Select [Immunize], the top button with the green cross on it:

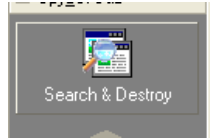


It will then tell you how many problems are now blocked/ Immunized against.

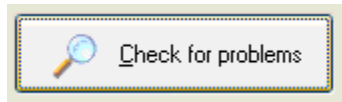
THIS LAST STEP IS VERY IMPORTANT. If you don't have that box checked (sometimes it gets turned off by the Spyware you are infected with!!) then you will just be re-infested. You will just be spinning your wheels and not making progress on getting rid of the Spyware!

Please double-check this EACH TIME you Immunize.

(6) You are now ready to scan. In the top left of the window, click on [Search and Destroy]



(7) Click on [Check for problems], and begin the scan.

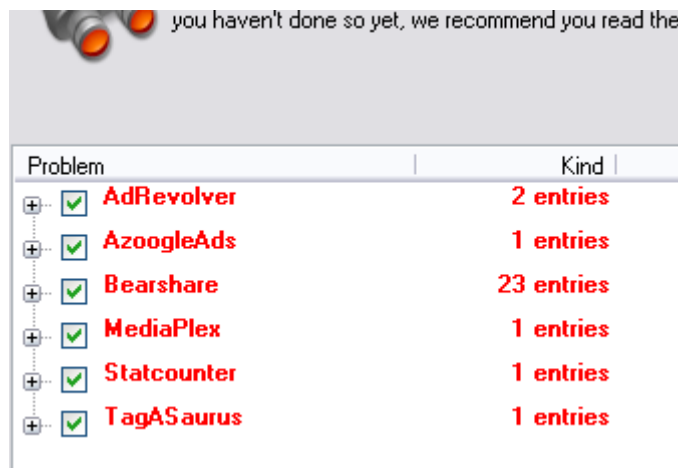


(8) It will show you a progress bar as it is running; when it is finished, it will show you a list of the problems it found.

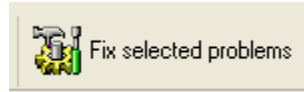


Above: scanning for 63,541 possible problems

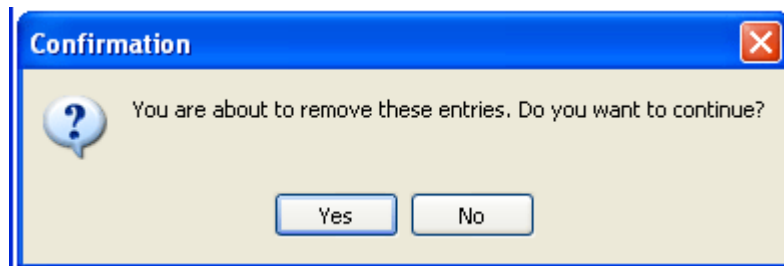
(9) Once it finds problems, it will list them in **Red**, and basically, anything it finds, you can get rid of. We have never had a problem with it getting rid of something useful, so delete with abandon.



(10) Click on the "Fix Selected Problems" button



(11) It may take a little time as it creates a System Restore Point, but eventually will ask you if you want to remove the problems it found. Click [Yes] to confirm.



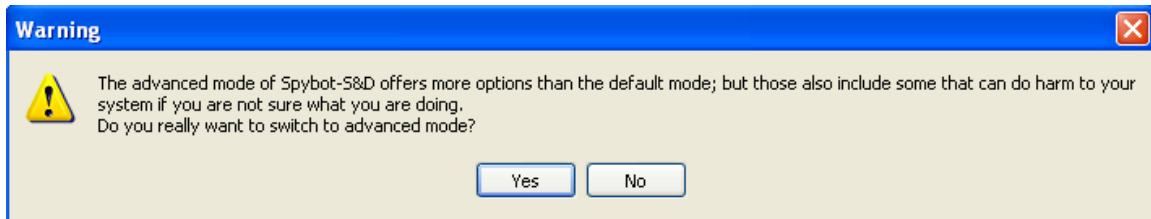
* It may tell you it could not remove everything, because some problems are still in memory; it will ask you if it can run again when the system restarts. Say OK- it will then run one time, the next time you start (but not every time).

(12) Close Spybot when finished; you should update (important!!) and run it, along with Ad-Aware, at least once a week.

Advanced instructions-- When stubborn Spyware just won't go away.....

NOTE: You can run these Advanced tools while Spybot does its regular scan, saving some time.

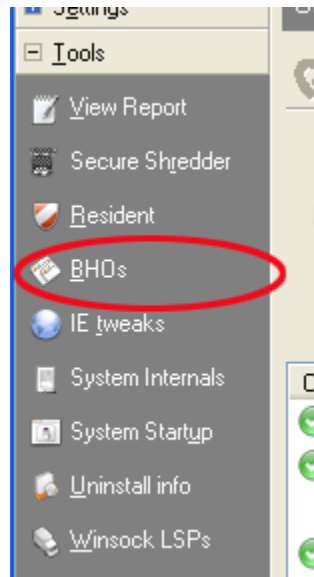
(1) In the top menu bar, under the Mode menu, choose "Advanced mode". When the dialog box asks you if you want to switch to advanced mode, say "Yes".



(2) Choose Tools



(3) Click on BHOs, Browser helper objects

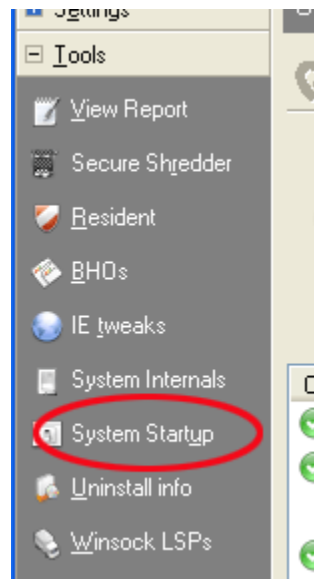


(4) You can remove anything that does not have a green check mark next to it- the green check marks indicate legitimate programs. If you are unsure, check the description. If it has a red X, definitely get rid of it by clicking the [Delete] button.

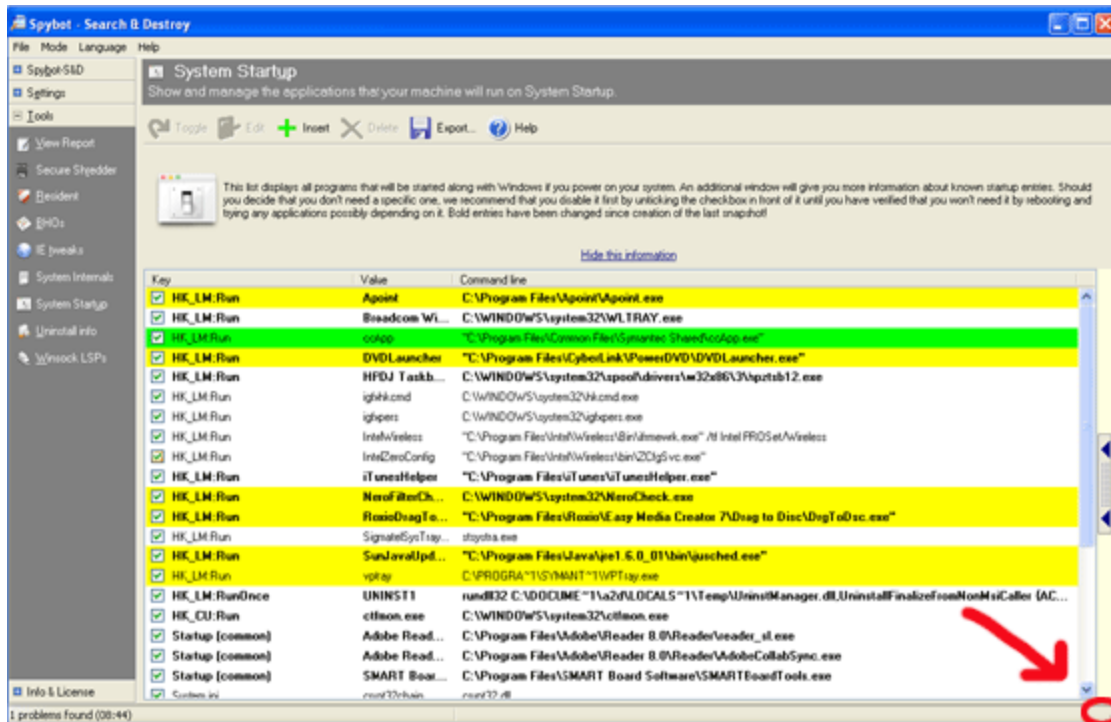
Hide this information	
CLSID	Name
✓ {06849E9F-C8D7-4D59-B87D-784B7D6BE0B3}	Adobe PDF Reader Link Helper
✓ {53707962-6F74-2D53-2644-206D7942484F}	
{67BCF957-85FC-4036-8DC4-D4D80E00A77B}	SMART Notebook Download Plugin
✓ {761497BB-D6F0-462C-B6EB-D4DAF1D92D43}	SSVHelper Class

Above: List of Browser Helper Objects that are okay

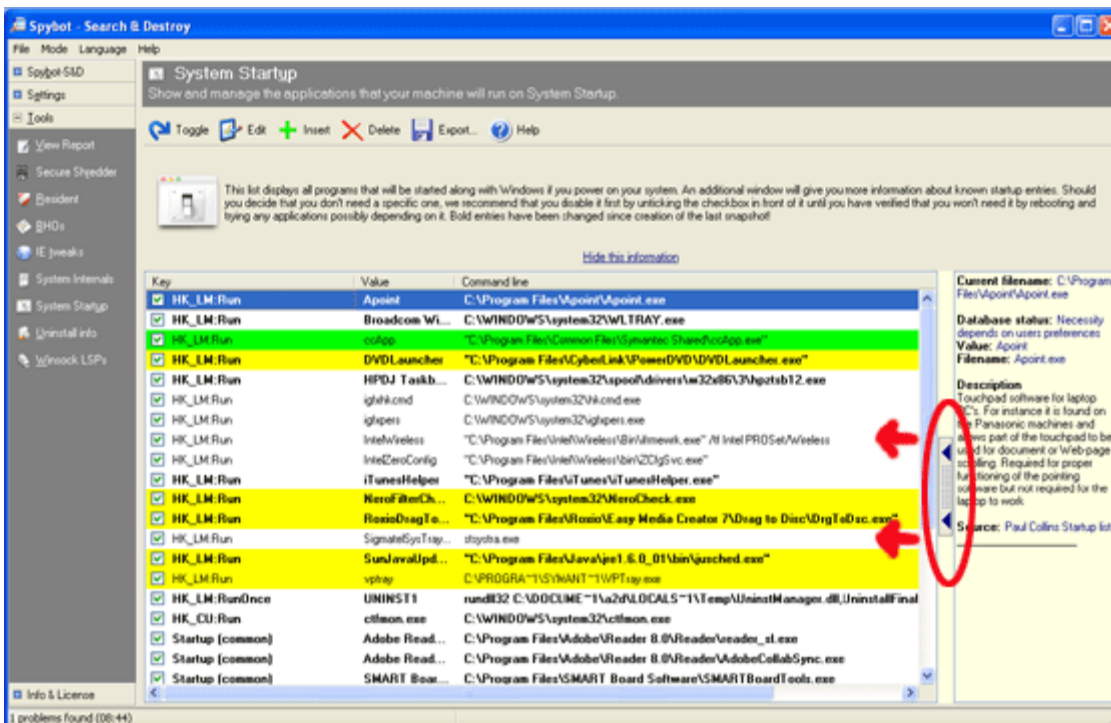
(5) Next, on the left, click on System Startup (select Tools again if this window is closed)



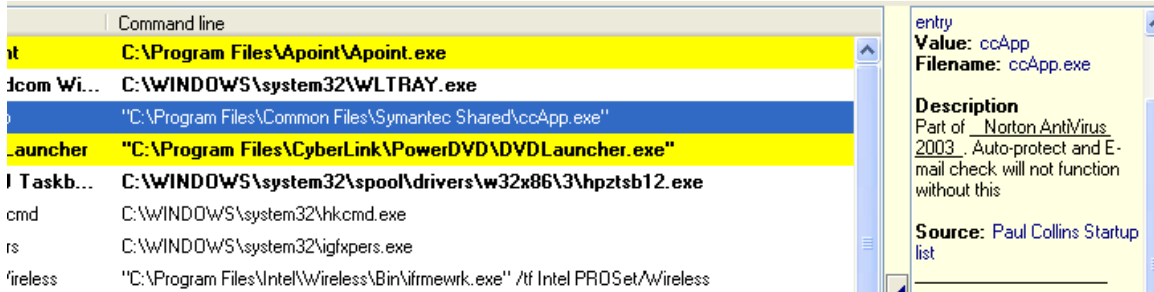
(6) Make the entire Spybot window large enough to see everything-- you have to expand the window by clicking and dragging on the bottom right-hand corner, so that you can see all of the System Startup items that are listed.



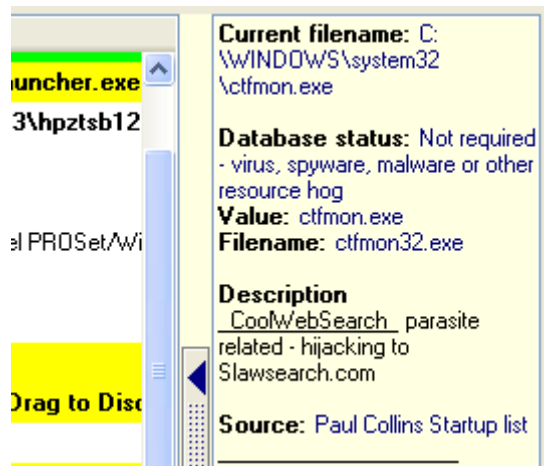
(7) On the right-hand side of the window, click and drag the divider so that it opens into two columns, so you can see one for the list of startup items and one for the descriptions of those items.



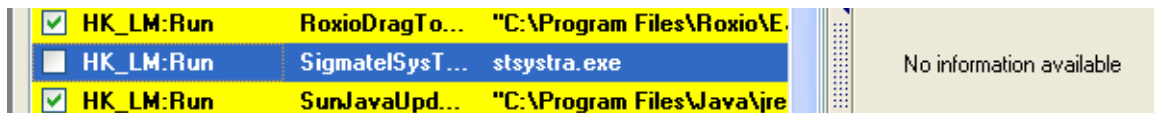
(8) Click on the descriptions on the left one by one- on the right, it will give an idea what each entry might be. If there is no information or you don't know what it is, it is safest to leave it alone for now.



(9) If it identifies the startup item as a virus or a known problem, then you can delete that item. Click on the item itself and click Delete. You can delete anything that says it is a virus, Spyware, or Malware.



(10) If you are not sure about something, and it looks suspicious, simply uncheck it and it should not be loaded next time the computer starts. That way, if you find you actually do need something, then you can always restore it using the Tools again.



Doing this cleaning (along with Adaware) once a week will go a long way towards making your computer run better.